



HAHNENKAMM RENNEN KITZBÜHEL

GENERAL TERMS AND CONDITIONS OF TICKET SALES (GTC) PAGE 1/2

§ 1 - Applicability

These GTC are applicable both to natural persons, as well as to legal entities (companies). These GTC apply equally when tickets are passed on to a third party. All ticket sales are carried out exclusively on the basis of these GTC. Deviations from these GTC are only valid in written form with the consent of the Organizer. The term “tickets” refers to all forms of access permits in the following document (= special tickets, entry wristbands).

§ 2 – Admission to the Event Grounds

With respect to admission to the event grounds, the **General Conditions of Admission (GCA)** of the event Organizers, as well as those pertaining to the Town of Kitzbühel and state security authorities will apply.

§ 3 – Event Risk

The Hahnenkamm Races are an outdoor event. Programme changes, postponement and cancellations are considered to be typical event risks. Tickets are valid for a specific date (= race day), however they are not bound to a specific race discipline (= race programme).

§ 4 – Effectiveness

On ordering tickets, the customer agrees to the GCA and the GCT. The ticket purchase becomes effective upon payment of the ticket price.

§ 5 – Shipment of Tickets

After receiving payment, the Organizers will send tickets by registered post to the customer’s address no later than ten days prior to the respective race day. In the event of later orders and later payment, tickets are to be picked up in person at the event Organizer’s ticket offices.

§ 6 - Cancellation

Tickets can be returned by the ticket purchaser up to fifteen days prior to the respective race day by the ticket purchaser, stating his/her address and bank details (= ticket return). The Organizers will reimburse the official ticket price within four weeks of the return date, minus a 10% processing fee. The return date is the day upon which the organizer receives written notice (letter or e-mail). Any later ticket returns are expressly excluded.

KITZBÜHELER SKI CLUB (K.S.C.)

Organizers of the International Hahnenkamm Races

Hinterstadt 4, 6370 Kitzbühel, Austria +43 5356 623010 info@hahnenkamm.com
www.hahnenkamm.com ZVR 112481720 (v 001/2019)



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§ 7 – Early-Notice Race Cancellation

In the event of cancellation of the entire Hahnenkamm Races or parts thereof (= race cancellation) up to 8 days prior to the respective race day, the value of the tickets will be reimbursed by the event Organizer. In such instances, the tickets in question must be returned to the Organizer by registered mail within four weeks of the date of cancellation. Reimbursement will occur within 28 days of the event Organizer receiving the ticket.

§ 8 – Race Cancellation and Programme Changes

In the event of race cancellation, partial non-implementation of a race event, changes to the racecourse, programme changes or postponement of the programme for any reason whatsoever (weather, acts of God, periods of national mourning, etc.) by any governing body (competition jury, local authorities etc.), at any point in time within seven days prior to the respective race, no refund of the purchase price will be made.

§ 9 - Compensation

The event organizer is not liable for any costs incurred by the purchaser due to any potential race cancellation or postponement (compensation for travel expenses, meals, accommodation etc.). Lost tickets will not be compensated for.

§ 10 Data Protection

Data necessary for processing the ticket order which is collected from the ticket purchaser, is stored by the event organizer in electronic form and protected under privacy laws. This data is used by the organizer solely for internal purposes and is not shared with third parties.

§ 11 – Marketing

Any promotional use of the event, its trademarks or purchased tickets is strictly prohibited. Exceptions to this rule (e.g. competitions) are only permitted when explicit permission has been previously obtained in writing from the Organizers. Any misuse will have legal repercussions and the tickets in question will lose their validity.

§ 12 – Resale

Tickets may only be resold with explicit consent from the Organizers. If tickets are purchased through unauthorised third parties (such as online platforms), the Organizer assumes no guarantee or liability.

§ 13 - Miscellaneous

Place of fulfilment and court of jurisdiction is Kitzbühel.

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