



GENERAL TERMS AND CONDITIONS OF TICKET SALES (AKB) - Page 1/2

§ 1 - Ticket Sales

These Terms and Conditions (AKB) apply to both natural persons and legal entities (companies). All ticket sales are subject to these Terms and Conditions and processed by K.S.C. Hahnenkamm- Rennen Organisations GmbH, as the official body commissioned by Kitzbühel Ski Club (K.S.C.) as independent event organisers, acting as contractual partner and hereinafter also referred to as "Organiser". Deviations from these AKB are only valid in writing after prior approval has been sought from the Organiser. In the following, the term "tickets" includes all types and all technical forms of purchased access authorisations, which must be kept ready for presentation during the entire duration of participation. Tickets are assigned to the respective purchaser (including contact and payment details), who is referred to hereinafter as "ticket customer". The "official ticket price" can be found on the Organiser's homepage: <https://hahnenkamm.com/ticket/>.

§ 2 – Admission to the Event Grounds

The Organiser's General Conditions of Admission (AZO) shall apply regarding admission to the event grounds. Possible changes and amendments – also those made at short notice - by the event and supervisory authorities must be observed. Tickets entitle the holder to one-time access to the event site and lose their validity upon leaving (except in the case of races with two heats per day, in which case the ticket authorises re-entry to the event grounds after the end of the first run).

§ 3 - Event Risk

The Hahnenkamm Races are an outdoor event. Programme changes, postponements and cancellations are considered to be typical event risks. Tickets are valid for a specific date ("race day"), however, they are not bound to specific discipline ("race programme").

§ 4 - Effectiveness

On ordering, the ticket customer receives information about these ticket sales conditions and the Organiser's admission regulations. Upon payment, the ticket customer agrees to these AKB and AZO (current version on the Organiser's website: <https://hahnenkamm.com/regeln/>) without the requirement for separate confirmation. The ticket purchase becomes effective upon full payment of the official ticket price by the customer. After receiving the tickets, the ticket customer is responsible for checking them for accuracy and completeness and for ensuring their safe storage. No compensation will be provided in the event of ticket loss, in particular in the case of unauthorised duplication and use of electronic tickets by third parties.

§ 5 - Ticket Allocation and Validity

The number of tickets available for sale is limited (per ticket customer and in total). The allocation of tickets and their technical transmission is carried out in accordance with the system and specifications of the Organiser. Electronic tickets (QR code) are used as access authorisation for all ticket types. For admission to the event, the principle of first come, first served applies. This means that when the same (admission) ticket is presented, the ticket whose QR code was scanned electronically first is deemed to be the valid one. The customer is responsible for the safekeeping of purchased tickets.

§ 6 - Ticket Cancellation

The ticket customer may notify ticket@hahnenkamm.com of a ticket cancellation up to ten days before the day of the competition in question, stating contact and payment details ("ticket cancellation"). The electronic ticket will then be invalidated and the official ticket price of the Organiser will be refunded within two weeks (from the competition day in question) minus a 10% handling fee. No refunds will be made for ticket cancellations made nine days or less before the competition day in question.



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§ 7 – Early Race Cancellation

In the event of cancellation of the entire Hahnenkamm Races or individual race days (= race cancellation) at any time up to five days prior to the respective race day by the Organizer, an automatic refund of the official ticket price will be made to the contact and payment details of the customers concerned within two weeks of the race day in question, minus a 10% handling fee by the Organizer.

§ 8 – Late Race Cancellation and Programme Changes

In the event of race cancellation, partial race cancellation, change of course, change of programme or programme postponement of the respective competition day within four days prior to the respective competition day, no refund of the official ticket purchase price will be made, irrespective of whether cancellation is due to weather conditions, force majeure, national mourning, etc. and whether this is decided by the competition jury, Organizer, authorities or landowner of the event grounds, etc.

§ 9 - Compensation for Damages

The Organizer shall not be made liable for any costs incurred by the customer as a result of a possible cancellation of training or racing, partial execution, programme change or programme postponement (including compensation for damages such as travel costs, food, accommodation, etc.) or changes to services (e.g. change of grandstands, capacity reduction). There is no compensation in the event of ticket loss or ticket misuse.

§ 10 - Data Protection

Data collected from the customer during the course of ticket sales is stored in electronic form by the Organizer and its electronic ticket service provider. This data is subject to statutory data protection regulations. It will only be used for the Organizer's own purposes and not passed on to third parties. The ticket customer accepts that media recordings of him/her may be made and distributed within the framework of the event, as well as the receipt of e-mail information concerning the races, which may be cancelled at any time.

§ 11 - Marketing

Any promotional use of the event or its trademarks with purchased tickets is prohibited. Exceptions to this rule, such as prize draws etc., are only permitted with special written permission from the Organizer. Any misuse will result in legal consequences and the tickets in question will lose their validity.

§ 12 - Resale

Tickets may only be resold with explicit consent from the Organizer. The list of approved sales partners can be found on the Organizer's homepage: <https://hahnenkamm.com/ticket/>. If tickets are purchased via unauthorised third parties (e.g. online platforms), the Organizer accepts no guarantee or liability whatsoever and these tickets are excluded from any ticket cancellation or refund provisions.

§ 13 - Miscellaneous

The place of fulfilment is Kitzbühel. Austrian law shall apply to the exclusion of the UN Convention on Contracts for the International Sale of Goods. The parties agree that the District Court of Kitzbühel shall have exclusive jurisdiction for all legal disputes arising from these Terms and Conditions and the contractual relationship in question.